

# PUBLIC RECORDS REQUEST POLICY/PROCEDURES

<u>publicrecordsrequest@lakevotes.gov</u> 352-343-9734

Public records requests and written notices to the Supervisor of Elections pursuant to the provisions of Section 119.07 of the Florida Statutes should be directed to the custodian of public records.

## **Policy**

- 1. **Inspection of Records** Will take place during regular SOE office hours. Records will be made available as quickly as practical after a request is made. The office will provide supervision assistance free of charge for the first 15 minutes, otherwise, extensive use charges will apply based upon labor costs of the personnel involved in providing the records. The Supervisor of Elections must advise the requester when the records will be made available, and if due to the nature and/or volume, it cannot be fulfilled at the time of the request. Per F.S. 119.07 (1) (a,b,c). All records are kept in their original format and file type. Requests to produce in another format are subject to approval and may be subject to charges and additional time to fulfill.
- 2. **Retention and Disposal** Our public records are kept in accordance with General Records Schedule GS3 for Election records and GSI-SL for local Government Agencies, as established by the State of Florida Bureau of Archives and Records Management.
- Payment Is due in advance for all public records requests subject to charges.
   Acceptable forms of payment are cash or check. Checks should be made payable to: Lake County Supervisor of Elections. All returned check fees will be the responsibility of the requestor. F.S.119.07 (4).
- 4. **Charges** For public records requests are based upon F.S. 119.07 (see Public Records Requests Charges & Fee Schedule) <sup>(1)</sup>. The Supervisor of Elections is not required to charge the lowest hourly rate of the employee capable of doing the work needed to comply with Public Record Request to inspect records in accordance with F.S. 119.07 (5). F.S. 119.07 (4)(d) allows the agency to charge the labor cost of the personnel hours that are "actually incurred" by the agency where extensive assistance is required. <sup>(2)</sup> Charges ensued for extensive use of staff time that exceeds 15 minutes. This includes tasks such as the time it takes to search for hardcopy records, computer research, remove exempt data, photocopy a record, photocopy redaction, on-site inspection, protect the records during inspection, refile the records, etc.
- 5. **Request Fulfillment** The Public Records Act "demands prompt attention and a reasonable response time" not the quickest-possible response.
- 6. **Exempt** Documents containing exempt information will have the information redacted and the Florida Statute number stating the reason for the redaction.

<sup>(1).</sup> See page

<sup>(2).</sup> Sunshine Manual Page 180. See Trout v. Bucher, 205 Sp. 3d 876 (FLA 4th DCA 2016)

<sup>(3).</sup> Sunshine Manual Page 165. Siegmeister v. Johnson, 240 So. 3d 70, 74 (FLA. 1st DCA 2018)



7. **Outstanding Requests & Standing Requests** – If the request is outstanding for 30 days with no response from the requestor, the request will be closed. The request applies only to those records in the custody of the agency at the time of the request. Standing requests for data not yet created will not be honored.

### **Procedures**

- Public records can be processed by email or in person. When a request is made an acknowledgement will be sent/given to the requestor, and review of the request will determine if an estimated invoice will be sent.
- If extensive charges apply to any records request, the requestor will be notified, and
  payment will be expected in advance of the request being fulfilled. Please refer to the
  Public Records Request Charges and Fee Schedule for more information and extensive
  use charges.
- 3. EXEMPTIONS: Florida Statutes have established that certain information is exempt from public records requests. When necessary, exempt information will be redacted in order to process a request. A document with exempt information will be scanned, redacted and then a copy of the document with the redaction will be given to the requestor.
- 4. Payment is due in advance for all public records requests subject to charges. If money is collected, a receipt will be completed with method of payment recorded and a copy given to the requestor. All checks are to be made payable to the Lake County Supervisor of Elections. The requestor is responsible to pay the returned check fee on all returned checks. Processing of requests with charges paid by check will commence upon the check clearing.
- 5. Once processed, the records will be provided via thumb drive, electronically, or hard copies (subject to copy fees per Charges and Fee Schedule) for pick up during normal business hours. No outside media can be used in the recording of public records.

## **Charges/Fees Schedule**

For the on-site inspection of records, the office will provide supervision assistance free of charge for the first 15 minutes. A charge will be imposed on extensive time by the personnel involved in providing the records. This includes the time it takes to search the records, remove exempt data, photocopy/scan the record if necessary for redaction, protect the records during the inspection, and re-file the records if exceeds 15 minutes. The requestor will be charged per hour for any request that exceeds 15 minutes in addition to the cost of any copies. If, in the opinion of the Supervisor of Elections or his designee, the request involves such an extensive use of clerical time that more than one staff member is required to fulfill the request an additional charge for each additional person will be added. A member of our staff will contact the requestor with an estimated time of completion and an estimate of the approximate cost. A deposit in the amount of the estimated cost will be required to initiate the request.



#### Charges for public records are in accordance with F.S. 119.07(4) (a):

Copies 8.5 x 11-14" (black & white)

One-sided \$0.15/per page Two-sided \$0.20/per page

Copies 8.5 x 11-14" (color)

One-sided \$0.20/per page Two-sided \$0.40/per page Certified Document \$1.00/per page

Thumb drive (required for large files) \$20.00

Reprints of color map

Contact Lake County GIS

Email

\$10.00 per file request

Notary Public Fee \$2.00 per page
Candidate voter files \$40.00 per election

Duplicate audio tape

SOE provides the audio tape(s)

Actual cost

Extensive Use (if request will take more than TBD

15 minutes to be completed

Extensive use charges are in accordance with F.S. 119.07(4)(d): "If the nature or volume of public records requested to be inspected or copied pursuant to this subsection is such as to require extensive use of information technology resources or extensive clerical or supervisory assistance by personnel of the agency involved, or both, the agency may charge, in addition to the actual cost of duplication, a special service charge, which shall be reasonable and shall be based on the cost incurred for such extensive use of information technology resources or the labor cost of the personnel providing the service that is actually incurred by the agency or attributable to the agency for the clerical and supervisor assistance required, or both."

#### RESERVATION OF AUTHORITY:

The authorization to issue, and/or revise this policy is reserved to the Supervisor of Elections.

Alan Hays, Lake County Supervisor of Elections

alan Hays